

Telecentre-Europe Summit 2010 – Programme

Budapest, 13-14 October

Tuesday 12th October

14:00 onwards	Conference Registration opens	Hotel
19:00 – 22:00	Welcome reception and dinner	Hotel

Wednesday 13th October

08:00 Conference Registration

09:00 – 09:30	Welcome by the Steering Committee and the Hungarian hosts	Plenary room
09:30 – 11:00	<p>Session 1 – Telecentres role in achieving the Digital agenda</p> <p>A new European strategy – the Digital Agenda, that aims for a better social and digital inclusion should benefit of the proactive contribution of European telecentres. This session will provide perspectives on how telecentres should play their role in the actual economic and social context from eInclusion key players in Europe.</p> <p>Keynote speakers from:</p> <ul style="list-style-type: none"> • European Commission* • Digital Europe* • Dr. Shadrach Basheerhamad, Executive Director, Telecentre.org • Microsoft 	Plenary room

11:00 Coffee Break (Ice-breaker)

11:30-13:00	<p>Workstream Session 1</p> <p>Achieving European eCitizenship</p> <p>National networks of telecentres are catalysts of eInclusion across the European nations. Telecentres are facilitating eGovernment and eParticipation services for communities and people that need them. Closer relationships between Governments and telecentres will increase the understanding, the acceptance, and the reach of these services.</p> <p>Panel:</p> <ul style="list-style-type: none"> • UMIC, Portugal* 	Plenary Room
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	<ul style="list-style-type: none"> • LIKTA, Latvia 	
	<p>eSkills for everyone</p> <p>eSkills are important for all Europeans. Telecentres help the hard to reach day-by-day to improve their chances for a better quality of life, for employability, and for social inclusion. Telecentres' services rely on tools developed by IT companies. Amplified cooperation between companies and telecentres would result in diversified services and increased benefits for the digitally excluded.</p> <p>Panel:</p> <ul style="list-style-type: none"> • Microsoft • Digital Europe* 	Workshop Room 1
	<p>Building telecentre capacity</p> <p>Telecentres need skilful and motivated operators to perform at their best. It is estimated that around 300,000 people currently work in different types of telecentres across Europe. Specific formal education opportunities could boost the chances to professionalize the telecentre/eInclusion workers. Community fundraising and funding in general are also critical for telecentre sustainability.</p> <p>Panel:</p> <ul style="list-style-type: none"> • Antony David, Networking Manager, Telecentre.org • Julian Casabuenas, Director, Colnodo, Columbia • Hoda Dahroug, Ministry of Communication & IT, Egypt • Melinda dela Pena Bandalaria, PhD, Dean & Associate Professor, UP Open University, Philippines • Dr. R Chandrasekhar, India* 	Workshop Room 2

13:00 Buffet Lunch

14:00 – 15.30	<p>Workstream Session 2</p> <p>Achieving European eCitizenship</p> <p>Successful alliances for the benefit of citizens. How did they do it?</p> <p>Panel:</p> <ul style="list-style-type: none"> • Learn More Network, Denmark • Odorheiu Secuiesc Community Association, Romania* 	Plenary Room
	<p>eSkills for everyone</p> <p>New opportunities for telecentres. eSkills are now more important than ever. Employability is one of the key focuses of telecentres across Europe. What are the skills and competences requested by Telecentre clients? Are telecentres really making a difference? If so, what is that difference?</p> <p>Panel:</p> <ul style="list-style-type: none"> • Andrea Parola, General Manager, European eSkills Association • EC research findings and recommendations 	Workshop Room 1
	<p>Building telecentre capacity</p> <p>Supporting telecentres in delivering diverse services to include all.</p> <p>Panel:</p> <ul style="list-style-type: none"> • James Kemp, Project Manager, Nominet Trust, UK • Techsoup, Poland* 	Workshop Room 2

15:30 Coffee Break

16.00 – 17.00	<p>Session 2 – European funding for telecentres</p> <p>Community fundraising and funding in general are critical for telecentre sustainability. European funders will provide insights on funding opportunities available for telecentres in this panel discussion.</p>	Plenary room
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Speakers from:

- James Kemp, Project Manager, Nominet Trust, UK
- European Commission

17:00

Recap day 1. Administrative announcements. Close

Plenary room

18.00 Social evening, including gala dinner

*** To be confirmed**

NOTE: This is a draft programme, subject to change. Please check back frequently for updated information.



Thursday 14th October

09:00 – 10:30	Session 3 – Multi-stakeholder partnerships Multi-stakeholder partnerships have proved to be best cases of sustainable and dynamic telecentre communities. This panel discussion will focus on how to build public-private partnerships at the national, regional and local level. Speakers from: <ul style="list-style-type: none">• European Commission• Telecentre.org• Telecentre-Europe	Plenary room
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10:30 Coffee Break

11:00 – 12.30	Workstream Session 3 Achieving European eCitizenship Available services that encourage eCitizenship. How could telecentres deliver them? Explore a few replicable models of best practices demonstrating successful partnerships between Governments and telecentre networks. Panel: <ul style="list-style-type: none">• UK Government/NHS Choices and UK online centres• Hungary Government and Hungary Network*	Plenary Room
	eSkills for everyone What are the e-skills learning tools that telecentres can share? How to cooperate at European scale sharing best tools and practices Panel: <ul style="list-style-type: none">• experts from different KC4All organizations and their experience to use online tools for employability	Workshop Room 1
	Building telecentre capacity Impact assessment and telecentre benchmarking Panel: <ul style="list-style-type: none">• Maria Garrido, Researcher, Washington University, US• Joint Research Centre*	Workshop Room 2
	Summit closing session	Plenary room

13:00 Buffet Lunch

14.00 – 17.00	Telecentre-Europe a.i.s.b.l. 1st General Assembly (Full agenda to be circulated to attendees separately)	Plenary room
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19:30 Dinner - Hotel

*** To be confirmed**

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