



Telecentre-Europe Summit 2009 - Programme

Tuesday 13th October

14:00 onwards	Conference Registration opens	Hotel
19:00 – 20:30	Conference Drinks reception	Hotel
20:30	Dinner	Hotel

Wednesday 14th October

08:00 Conference Registration

09:00 – 09:20	<p>Welcome by the Steering Committee</p> <p>Context & History</p>	Plenary room
09:20 – 11.00	<p>Welcome</p> <p>Kemal Madenoglu, Undersecretary of State, Planning Agency, Prime Ministry <i>(invited)</i></p> <p>Keynote speakers</p> <p>Akhtar Badshah, Senior Director, Community Affairs, Microsoft Corporation</p> <p>Richard Fuchs, Director, International Development Research Centre</p> <p>Paul Timmers, Head of eInclusion, European Commission</p> <p>Followed by QA session</p>	

11:00 Coffee Break (with Speed-Dating!)

11:30-13:00	Workstream Session 1	
Employability Workstream Pedro Aguilera - Esplai, Mara Jakobsone - LIKTA, Gabriel Rissola - D-O-T	Plenary Room	
Accessibility Workstream David Banes - AbilityNet UK	Workshop Room 1	
Citizenship Workstream Ian Clifford - UK online centres and Basak Saral - Youth For Habitat	Workshop Room 2	

13:00 Buffet Lunch

14.45 – 15.15	Workstream Session 2	
Employability Workstream Pedro Aguilera - Esplai, Mara Jakobsone - LIKTA, Gabriel Rissola - D-O-T	Plenary Room	
Accessibility Workstream David Banes - AbilityNet UK	Workshop Room 1	
Citizenship Workstream Ian Clifford - UK online centres and Basak Saral - Youth For Habitat	Workshop Room 2	

15:15 Coffee Break

15.30 – 16.30	Euro Café – Short presentation of digital literacy/eInclusion initiatives across Europe (8 min presentation, 7 min discussion)	
Learn More Network, Denmark	Plenary room	
International Aid Network, Serbia	Plenary room	
Youth for Habitat, Turkey	Plenary room	
Peabody Trust, UK	Plenary room	
16:30 – 17:00	Telecentre Europe News – Exchange Visits Professional Network, Resource Platform and Network Directory Close	

18.00 Bosphorus Boat Trip, Island Tour & Dinner

Thursday 15th October

07:45 – 08:30	Business Breakfast Telecentre-Europe Organisational Establishment	Hotel, Room TBC
09:00 – 09:15	Introduction Steering Committee Co-Chairs Gabi Barna, Ian Clifford	Plenary room
09:15 – 10:00	Keynote speakers Ramazan Altinok, Head of e-Government Advisory Group, Prime Ministry, Government of Turkey Daniel Ben Horin, Founder, Co-CEO, TechSoup Global, <i>followed by Q&A</i>	
10:00 -11:30	Workstream Session 3	
	Capacity building Workstream Ian Clifford - UK online centres, Ivan Stojilovic - IAN	Workshop Room 1
	Sustainability Workstream Gabi Barna - EOS, Ekaterina Fedotova - Idea, Pawel Makowiecki, RBI	Workshop Room 2

11:30 – 12:00 Coffee Break

12.00 – 13:00	Tools for Telecentres	Plenary room
	Microsoft Resources for Community Technology Centres – Melissa Pailthorp, Microsoft	
	Telecentre Academy – Florencio Ceballos, Telecentre.org	
	TechSoup – Daniel Ben Horin, TechSoup	
	OneRoof - Miguel Raimilla , OneRoof	

13:00 Buffet Lunch

14.00 – 14.45	Impact Analysis	Plenary room
	Paul Timmers, Head of eInclusion, European Commission	
	Gabriel Rissola, Director, Dynamic Organization Thinking (D-O-T), Spain	
14.45 – 15.15	Euro Café	Plenary room
	Knowledge Economy Project - Romania	
	Window to the Future - Lithuania	

15:15 Coffee Break

15:45 – 16:30	Final Panel Discussion	Plenary room
	Florencio Ceballos - Telecentre.org (Facilitator) Tess Camba – Telecentre.org 2.0 Rufina Fernandes - NASSCOM Foundation Hansin Dogan - UNDP Programme Manager	
16.30 – 17.00	Telecentre-Europe closing session	Plenary room

17:00 Session Close

19:30 Telecentre-Europe Summit Dinner - Hotel